

The Whipsiderry hotel has taken a number of steps to ensure the safety of both its guests and staff, we have installed a large number of alcohol hand sanitizers throughout the premises, we have also made sure that we have adequate signage in place to politely remind guests and staff about social distancing, protective screens have been put in place.

We have given the staff additional training and will carry on the training in all areas of the hotel to ensure that the highest possible hygiene standards are observed and that the staff are aware of any guests specific needs. We want to provide our guests with an enjoyable and safe break away in the comfort and spacious surrounding of the hotel and it's open grounds, Gardens, Patios and outdoor Swimming Pool area.

Meals can all be taken in the bright and airy dining room and we have taken a considerable amount of time and thought in to ensuring that all tables can adhere to social distancing, the waitresses have been trained to provide as much contactless service as possible and regular hand washing by all members of staff are being adhered too at all times. Guests will have their own allocated table throughout their stay.

We have limited our number of vacancies to allow extra space in our lounge and bar areas, we have implemented a pre booking system for guests who are requiring evening meal which must be pre-ordered at breakfast time. Breakfast will be entirely waitress service, giving the guests our full choice of all our breakfast options.

The changes that have been made throughout the hotel have been done to help improve guests safety and wellbeing whilst holidaying at the Whipsiderry and we would like to ensure guests that we have only removed items from the bedrooms and lounge areas that we deem reasonable to enable us to adhere to the strict government guidelines.

We are still very much a family friendly hotel which offers a warm and friendly welcome and hospitality.

As a small family run hotel, we are able to maintain a personal but professional level of care & service for all our guests concerns & needs.

We very much look forward to opening Saturday 4th July & welcoming you back to Cornwall.

Lisa & Andy Burbidge
5th July 2020